

EQUALITY STANDARD FOR THE POLICE SERVICE: 2009-10

“It’s about how we treat people”

SECTION 1: COMMUNITY & CUSTOMER FOCUS

Overall aim: To build community confidence

1.1: THE POLICE SERVICE BUILDS COMMUNITY CONFIDENCE BY ENGAGING AND INVOLVING PEOPLE IN LOCAL SERVICE DESIGN AND DELIVERY

1.2: THE POLICE SERVICE BUILDS COMMUNITY CONFIDENCE BY WORKING TO REMOVE DIFFERENCES IN SATISFACTION LEVELS

1.3: UNDERSTANDING DIVERSITY WITHIN LOCAL COMMUNITIES IS AT THE CORE OF SUCCESSFUL NEIGHBOURHOOD POLICING ACTIVITY

SECTION 2: CRIME IMPACTS FOCUS

Overall aim: To build community confidence by acting on local concerns about crime investigations and serious crime

2.1: CRIME INVESTIGATIONS CONSIDER COMMUNITIES’ AND INDIVIDUALS’ DIVERSE NEEDS

2.2: THE POLICE SERVICE RESPONDS TO THE NEEDS OF CHILDREN AND YOUNG PEOPLE

2.3: THE POLICE SERVICE RESPONDS TO LOCAL CONCERNS ABOUT SERIOUS CRIME

2.4: UNDERSTANDING DIVERSITY WITHIN COMMUNITIES IS KEY TO PREVENTING AND INVESTIGATING TERRORISM AND DOMESTIC EXTREMISM

SECTION 3: ORGANISATIONAL FOCUS

Overall aim: To value and develop a diverse and productive workforce, working towards reflecting communities served

3.1: EQUALITY AND DIVERSITY ARE KEY FOR POLICE LEADERS AND LEADERSHIP SKILLS

3.2: EQUALITY AND DIVERSITY CONSIDERATIONS INFORM RESOURCING/ PROCUREMENT ACTIVITY

3.3: THE POLICE SERVICE VALUES AND RESPECTS THE INDIVIDUALS WITHIN ITS WORKFORCE

3.4: THE POLICE SERVICE TAKES ACTIVE STEPS TO REFLECT COMMUNITIES SERVED