

# EQUALITY STANDARD FOR THE POLICE SERVICE 2009/10



<h2 style="color: green; margin: 0;">2.1</h2> <p style="margin: 0;"><b>Crime Impacts Focus</b></p>	<h3 style="margin: 0;">CRIME INVESTIGATIONS CONSIDER COMMUNITIES' AND INDIVIDUALS' DIVERSE NEEDS</h3>
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<b>BASELINE (B)</b> <i>Baseline meets the following criteria</i>	➔	<b>DEVELOPING (D)</b> <i>Developing meets the following criteria as well as Baseline</i>	➔	<b>GOOD PRACTICE (G)</b> <i>Good Practice meets the following criteria as well as Baseline and Developing</i>
<b>2.1.1B</b> The organisation ensures that its interactions with the public are informed by knowledge/understanding of cultural difference and the risks of unjustified disproportionality	➔	<b>2.1.1D</b> Accurate and complete equality and diversity data is used to ensure that crime investigations take into account the needs of communities and individuals	➔	<b>2.1.1G</b> Diverse communities and individuals report feeling that their needs have been taken into account in all aspects of crime investigations
<b>2.1.2B</b> The organisation makes effective use of all existing frameworks, guidance and partners to improve services to victims and witnesses and to eliminate any unjustified disproportionality	➔	<b>2.1.2D</b> The organisation works closely with partners in supporting victims and witnesses with a range of services tailored to their specific needs	➔	<b>2.1.2G</b> Victims and witnesses report increased satisfaction in their treatment during the reporting of the crime and in the services provided
<b>2.1.3B</b> The organisation recognises risks of disproportional outcomes in case disposals/bailing decisions and develops the knowledge and expertise of those carrying out relevant roles	➔	<b>2.1.3D</b> The organisation undertakes regular reviews of custody procedures and ensures that the individual needs of all those working in, detained in, or visiting the custody area are met	➔	<b>2.1.3G</b> The organisation's range of approaches tailored to the needs of detainees categorised as 'vulnerable', has measurably reduced incidents of harm to them and the public